Checklist for senders



An extract from the required criteria¹:

Legal criteria	
Opt-In: Sending emails only to addresses who have given their consent (alternatively: existing customer relationship with the option to opt out)	
A legal notice (imprint) in every email in full, or as a link which leads to a webpage with the legal notice within a maximum of two clicks	
The provision of the option to withdraw consent and unsubscribe in every email	
No disguising of identity or of the commercial nature of the email	
Technical criteria	
Sole technical control of the sending server, either directly or, e.g., through managed hosting	
The servers must only be used for authorized email sending and not for other services such as webmail, webshop etc.	
Every server must not only have a unique A-Record, but also have a matching rDNS entry	
WHOIS entry of the IP address and/or the host domain refer to the technical sender, including a valid and available abuse contact	
List hygiene and handling bounces: Removal of an addressee's email address from the list after a maximum of three hard bounces	
Use of SPF and DKIM for authentification	
A list-unsubscribe header to allow easy unsubscription or a list-help header in exceptional cases	

¹ A complete and detailed explanation of the admission criteria can be found on the CSA website under https://certified-senders.eu/wp-content/uploads/2014/03/CSA Admission Criteria.pdf