

# Booking Form CSA Webinar

Surname \_\_\_\_\_

First Name \_\_\_\_\_

Company \_\_\_\_\_

Position \_\_\_\_\_

Street \_\_\_\_\_

Post Code/City \_\_\_\_\_

Telephone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

## Price\*

<i>Webinar</i>	<i>Price</i>	<i>Duration</i>
<u>The General Data Protection Regulation for Email Senders</u> Up to 100 participants	€ 1,190 (certified sender) € 1,490 (non-certified sender)	2 hours (including Q&A)

## Format

- Detailed Briefing in order to define:
  - Scope
  - Level of expertise
  - Target group
  - Expected achievements
- Webinar
- Questions which remained unanswered during the Webinar will be answered subsequently in written form.

## Booking

I wish to book the Webinar "The General Data Protection Regulation for Email Senders".

- I am CSA certified
- I am not CSA certified
- I wish to book the Webinar in English
- I wish to book the Webinar in German

The booking and conducting of CSA Webinars is subject to the Terms and Conditions for CSA Webinars, which are attached to this booking form. The booking is legally binding from the receipt of confirmation from the CSA.

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Place, Date & Signature

Please send the signed and completed booking form to one of the addresses below:  
By post: eco e.V., Lichtstrasse 43h, 50825 Cologne, Germany  
By email: [academy@certified-senders.org](mailto:academy@certified-senders.org)

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\* All prices are net prices and do not include VAT

# Terms and Conditions for CSA Webinars

## **§ 1 Scope**

These Terms and Conditions apply to the CSA Webinar contract between eco e.V., Lichtstrasse 43h, 50825 Cologne (hereon "the CSA") and the customer. Additions or changes to the contract by the customer shall only be valid if expressly confirmed in writing by the CSA.

## **§ 2 Booking**

The customer can make bookings using the following methods: By post or by email. (By post to: eco e.V., Lichtstrasse 43h, 50825 Cologne, by email: [academy@certified-senders.org](mailto:academy@certified-senders.org)). The booking is legally binding from the receipt of confirmation from the CSA.

## **§ 3 Prices and Payment**

The price is based on an individual offer for the customer. The price plus VAT are payable in advance and are due immediately upon receipt of the invoice. Payments are to be made into the following account: Account No. 129 629 73 at the Sparkasse KölnBonn (Bank code 370 501 98, Swift Code: COLS DE 33, IBAN: DE29370501980012962973).

## **§ 4 No Replacement for Legal Consultation**

The CSA Webinars are not a replacement for legal consultation in the individual case.

## **§ 5 Cancellation, Cancellation Deadlines and Fees**

For the CSA Webinars the following scale is valid:

Up to 14 calendar days before the start of the event: cancellation is possible free-of-charge.

Up to 7 calendar days before the start of the event: cancellation fee of 50%.

Up to 1 calendar day before the start of the event: cancellation fee of 80%.

For non-attendance, 100%.

## **§ 6 Failure to provide the Service**

Should the CSA be unable to conduct the CSA Webinar through unforeseen circumstances and through no fault of their own, (e.g. unavailability of Webinar leader due to sudden illness), the CSA is entitled to fully or partially withdraw from the agreement or alternatively postpone the CSA Webinar for the duration of the impediment. In such a case, the customer will be informed immediately. The CSA will take every effort to offer the customer a new date. Should this not be possible, the customer will receive a reimbursal of all fees for the cancelled event; no further entitlements shall arise.

## **§ 7 Data Protection and Confidentiality**

1. The contract parties are under obligation to maintain the confidentiality of information regarding operational and business secrets of both parties, also after the end of the CSA Webinars.

2. Necessary personal data provided for the registration and consultation shall be electronically retained, processed and used by the CSA in accordance with applicable data protection law. The data shall solely be used for this purpose and shall be saved in electronic form for the duration of the processing. In the case of involvement of third parties, the organizer shall ensure compliance with applicable law and their obligation to secrecy. By signing the contract, the customer grants permission for the above-mentioned processing of their data within the scope of this Agreement. Every customer can revoke this permission from the organizer at any time in writing or by email to [datenschutz@eco.de](mailto:datenschutz@eco.de) with effect for the future.

## **§ 8 Final Provision**

Should one of the conditions in these Terms and Conditions be invalid, incomplete or unrealizable, this shall not impact the validity of the remaining conditions.

## **§ 9 Applicable Law and Jurisdiction**

The contract is subject to German law. Place of jurisdiction for all legal disputes and entitlements arising from the contractual relationship is Cologne.